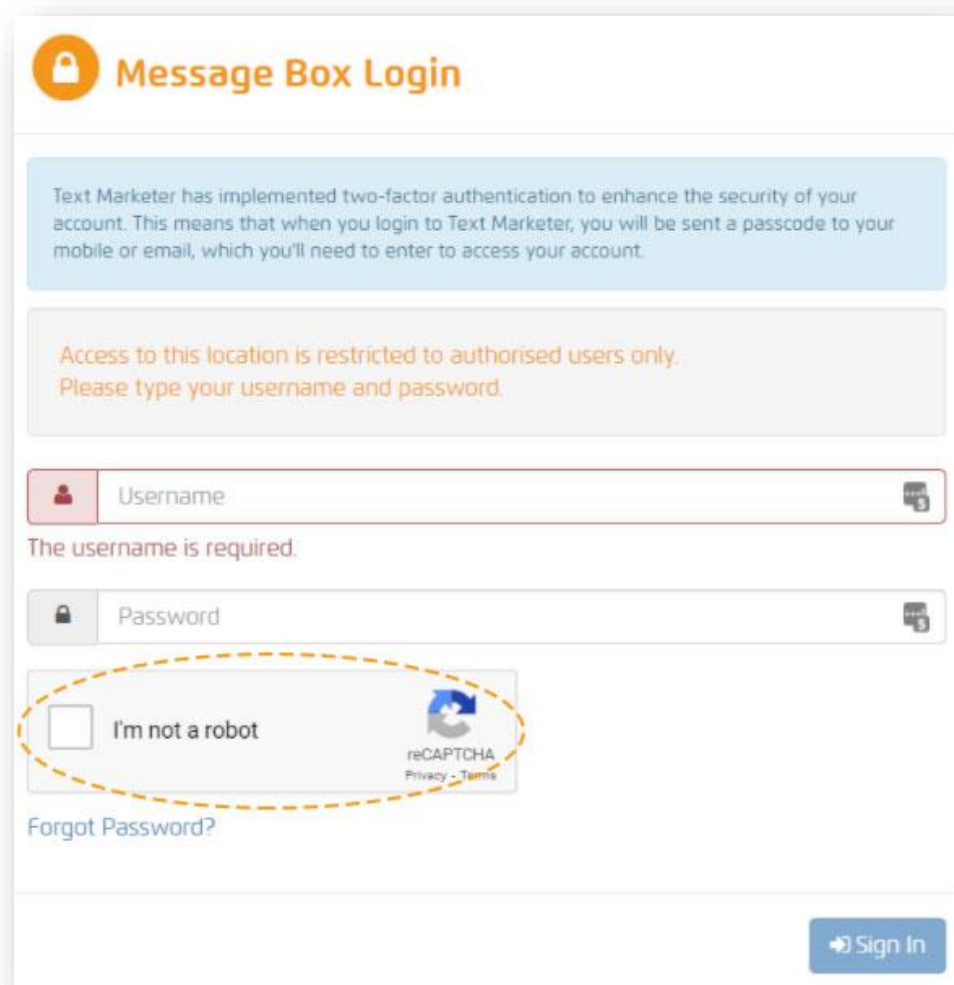


New Text Marketer login process – February 2021

When you next login to your Text Marketer account, you'll find a few changes designed to help protect your account. Here's what to expect.

1. ReCAPTCHA


This makes sure only humans are accessing Message Box. Click on the tick box to confirm this, and you may then be asked to identify objects in a picture (this is randomised).




Message Box Login


Text Marketer has implemented two-factor authentication to enhance the security of your account. This means that when you login to Text Marketer, you will be sent a passcode to your mobile or email, which you'll need to enter to access your account.

Access to this location is restricted to authorised users only.
Please type your username and password.

Username 

The username is required.

Password 

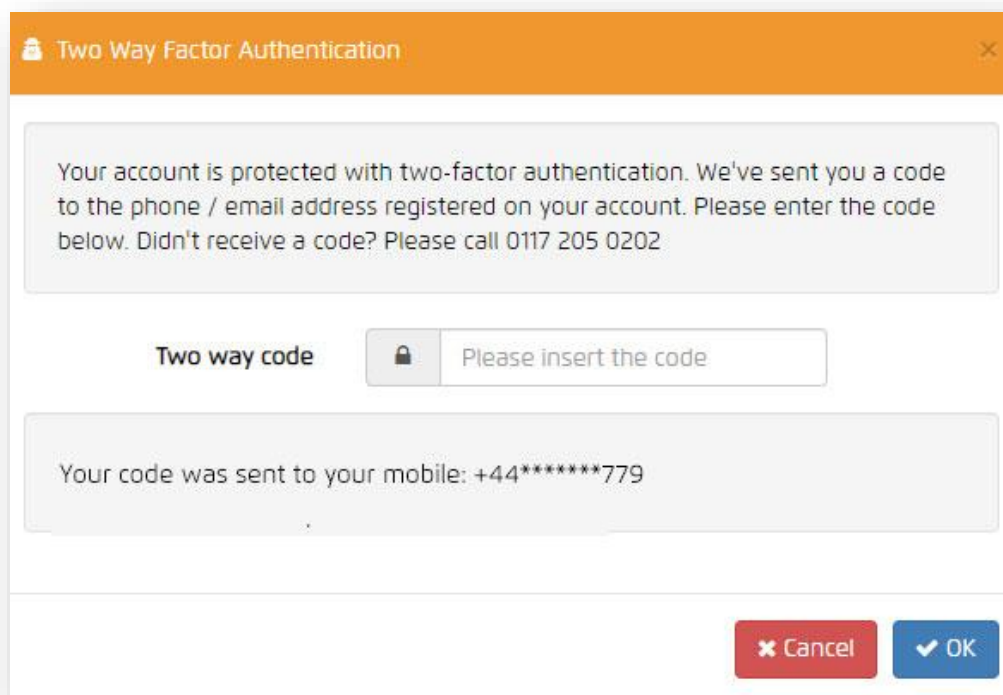
I'm not a robot 
reCAPTCHA
Privacy - Terms

[Forgot Password?](#)

[Sign In](#)

2. Two factor authentication

This step verifies that you are who you say you are, by sending a code to the email or mobile number you have registered on your account. You'll get a prompt as to where the code has been sent, as seen in this example:



The screenshot shows a dialog box titled "Two Way Factor Authentication". The main text reads: "Your account is protected with two-factor authentication. We've sent you a code to the phone / email address registered on your account. Please enter the code below. Didn't receive a code? Please call 0117 205 0202". Below this is a label "Two way code" followed by a password input field containing the placeholder text "Please insert the code". A second text box below the input field displays "Your code was sent to your mobile: +44*****779". At the bottom right, there are two buttons: a red "Cancel" button and a blue "OK" button.

- The Text message will come from Sender ID TxtMarketer
- The Email message will come from noreply@2fa.textmarketer.co.uk
- If the code is correct, you will login successfully
- If the code is invalid or entered 1 hour after being generated, the login will fail.

If you have any difficulties logging in, please contact our support team on 0117 205 0202.